



TERMS AND CONDITIONS

FURNITURE, GAZEBOS, PARASOLS, SWINGS AND SAUNAS

Work performed by Third Parties: The Purchaser acknowledges that: (i) Trevi makes no reference or recommendation regarding the products or services of Third Parties; (ii) Trevi makes no representation or warranty of any kind with respect to the products or services of Third Parties; (iii) Trevi assumes and has no responsibility for the products or services of Third Parties; and (iv) any contract between the Purchaser and Third Parties is at the Purchaser's risk.

DELIVERY

Prior to any delivery by the Company, the Buyer undertakes to clear as much space as possible to allow the Company to proceed easily and safely with the delivery, including aisles, corridors and entrances which must be free of obstacles.

The Buyer also undertakes to protect fragile or valuable objects and to cover and protect all surfaces that may become snagged during delivery.

The Buyer understands that during delivery, grass and plantings of all kinds may be damaged and/or the floor of the building may be soiled.

The Buyer undertakes to have a responsible adult present at all times during delivery, in particular to confirm that the product delivered is in good condition and conforms to the product purchased.

CARE GUIDE

To help you keep your furniture looking its best, here are a few maintenance tips:

FURNITURE

Regular cleaning with non-abrasive products will preserve your furniture's original beauty.

If you plan to leave your furniture outside in autumn, it's a good idea to regularly remove any dead leaves that may have accumulated to prevent the formation of stubborn stains. Wooden furniture should be stained at least once or twice a year to maintain its appearance and durability.



A thorough cleaning is recommended to prepare your furniture for winter.

For storage, a garden shed or basement is ideal.

Although most furniture is guaranteed against the effects of the cold, it would be wise to store it indoors during the winter because of the damage it could sustain.

Or at least protect it by storing it away from the elements.

Please note that your furniture cover is designed to protect against the harmful effects of the sun, is not waterproof and should never be used to winterize your outdoor furniture.

We recommend treating the cover with a protective waterproofing and anti-uv coating. If the cover is used during the winter season, this could cause premature wear and/or discoloration. FABRIC - Follow the instructions supplied or consult your sales representative.

For teak furniture, a treatment is recommended if you wish to preserve the original appearance, otherwise the furniture will change color and its lifespan may be reduced. Returned goods will be subject to inspection and a decision on whether or not to apply the warranty will be sent to the customer within ten (10) working days.

IMPORTANT NOTICE

PARASOLS

In the event of wind, remove the parasol immediately, as even when closed it could be blown away, damaging the parasol or other nearby furniture. Any damage caused would not be covered by the warranty. So be very careful.

GAZEBO AND SWINGS

All gazebos and swings come with basic warranties that Trevi will respect. It should be noted, however, that Trevi is not responsible for anchoring to the ground, nor for breakage caused by sudden gusts of wind, bad weather or other causes. Please note that these items have a roof designed to protect you from the sun, which is not guaranteed to be completely watertight.

Please also note that the use of "pressure" cleaning systems could be harmful. These systems can cause the fabric to dry out



discoloration and destroy the protective layer blocking UV rays. No warranty will apply if such a cleaning system is used.

If you install your gazebo or gazebo house yourself, it will be your responsibility to ensure that the parts are not damaged during installation due to lack of knowledge or experience.

You must read the instructions carefully before beginning installation.

If the installation is carried out by Trevi, it comes with a one (1) year warranty from the date of installation.

GAZEBOS AND PARASOLS

It is the Purchaser's responsibility to ensure that his gazebo, pavilion or parasol is placed in a location that is level, solid and well drained, and, if necessary, to anchor it properly to the ground. Anchoring hardware is not included. It is the Purchaser's responsibility to clear snow from the roof of his pavilion or gazebo in the event of excessive snow accumulation.

On steel/aluminum models, it is strongly recommended to install a tarp on the roof, as well as one or more support brackets for the winter period.

Therefore, in the absence of regular and adequate snow removal, the product warranty will not apply in the event of total or partial breakage or collapse of the roof of this pavilion or gazebo.

WARRANTIES (full warranties available at www.trevi.ca)

WHAT'S COVERED

This product is covered by the "Manufacturer's" one (1) year limited warranty.

This warranty, valid for the original purchaser only, certifies that this product is free from defects in materials and workmanship on the date of purchase.

This product is warranted for a period of one (1) year from the date of purchase under normal use and service.

Should a structural failure occur within one (1) year from the date of purchase, we will, at our option, repair or replace the defective part or item.

Where applicable, we reserve the right to substitute equivalent merchandise if the model or color of the item in question is discontinued.

Once the warranty has expired, Trevi cannot guarantee the availability of replacement parts.



Exception: In the case of a gazebo, the warranty is three (3) years on materials and one (1) year on labor.

In the case of a sauna, the warranty is 1 year on heating and electricity and 3 years on interior wood siding and exterior siding (including roof, doors and windows).

WHAT IS NOT COVERED

This warranty does not cover items used for commercial purposes, failures caused by improper care, unreasonable or abusive use, vandalism, water infiltration through the roof (except for saunas), damage caused by weight suspended or hooked to the gazebo structure, unhooking and/or breakage of solar screens in high winds if they have not been reassembled in the valance, damage due to frost or natural disasters (winds, hurricanes, hail, tornadoes, etc.) (except for saunas). (except for saunas)), rust, peeling paint, soiling, discoloration, broken glass, purchased parts and the cost of transporting and packing returned goods.

If, when unpacking the item, scissors, a knife or any other sharp object has been used by the Buyer and has damaged the item, Trevi cannot be held responsible and will reject any claim in this regard.

Proof of purchase will be required for all warranty claims.

WINTER STORAGE IS THE CUSTOMER'S RESPONSIBILITY

If you intend to store your garden furniture, gazebo, swing, etc. outdoors or in an area where frost could cause damage, first make sure to remove any water that may be

extrusions, pipes, joints and connections. To avoid the risk of water seeping into pipes, joints, extrusions, etc., we recommend that you avoid tipping or leaning garden furniture on its side for storage.

Frost damage is not covered by this warranty.

Trevi recommends indoor storage in a heated area.



INSTALLATION

If the gazebo is installed by Trevi, the Purchaser agrees to vacate the site and ensure that it is level before Trevi's installers arrive.

Collection of packing boxes is not included.

GAZEBO / PAVILION / SAUNA INSTALLATION

Customer's responsibility prior to installation:

- Ensure access to the yard.
- Determine the location and positioning of the gazebo/pavilion/sauna (including roof or other parts) and that it is within the limits of your property.
- If you have pets, before the installers arrive, be sure to pick up any droppings that may be on your property, and be sure to keep your pets indoors during installation. - Make sure the gazebo or sauna is available for the installers.
- Make sure the base is solid, level and well drained.
- Clear the area where the gazebo or sauna will be installed before the installers arrive.
- Make sure the base is no higher than 24" from the ground. If the installation is to be carried out on an elevated patio, photos must be sent to Trevi before installation, and additional charges may apply. - Make sure there is at least 24" clearance around all 4 sides to allow the installers to work.

If the installation team finds a problem with your base, they may ask you to correct the situation before installing the gazebo or sauna. You will then have to reschedule your appointment, and a fee of \$250 plus taxes will apply.

IMPORTANT: We strongly recommend that your gazebo or pavilion be anchored, as wind damage is not covered by warranty.

Anchoring hardware and labor are not included in the contract. This step can be performed by the installation team, in which case a fee will be payable on site. If this step is performed by the customer and Trevi must return to upgrade the pavilion or gazebo following installation of the anchors, charges will apply.